

What does the Trim Protection Plan cover?

During the protection period, we will return free of charge to inspect, repair, or replace the protected Trim installation if any of the following occur:

- **cracking or detachment along the Trim sealing edge**
- **water ingress resulting directly from failure of the Trim sealing system**
- **return of mould growth along the protected Trim line**

This extended protection is particularly beneficial in environments with higher humidity, wider sealing gaps, or recurring mould issues.

If a covered failure occurs within the protection period, it will be resolved at no additional cost.

Mid-term inspection requirement

To keep the Trim Protection Plan active, the customer must arrange a free inspection within a specific time window.

This inspection must take place between day 180 and day 200 after installation.

The responsibility for requesting and scheduling this inspection lies with the customer.

Failure to arrange the inspection within this timeframe will result in automatic termination of the Trim Protection Plan, and all extended coverage will become void.

This inspection ensures that both the Trim installation and surrounding surfaces remain suitable for continued protection.

Late inspection requests may not be accepted.

Important exclusions and limitations

This protection applies only to faults resulting directly from failure of the Trim sealing installation itself.

It does not cover issues caused by:

- **movement or structural instability of surrounding surfaces (e.g. loose tiles, flexing bathtubs, unstable shower trays, moving wall panels)**
- **building movement, settlement, or mechanical damage**

- **misuse, neglect, or lack of reasonable maintenance**
- **extreme environmental conditions beyond system limits**
- **vandalism or deliberate damage**

Sealant and Trim systems are designed to provide a watertight, hygienic seal – they are not structural adhesives.

They cannot stabilise or hold together elements that are already subject to movement or instability.